5294 7899 IT support employee (m/f/d) IT support employee (m/f/d)  
  
Your tasks:  
  
-You look after all employees of the center in the context of IT services  
-You accept faults and service requests by phone or in the ticket tool and solve them in the 1st level  
-You undertake regular hotline services  
-You will work in the Incident and Service Request Management processes and support the improvement of these processes  
  
Your qualifications:  
  
-You have an education in IT or adequate professional experience  
-You are a communication professional and have an above-average customer and service orientation  
-You have experience in operational IT service management, especially in the 1st level area (HW, SW, authorizations).  
  
Your advantages:  
  
-Dedicated, innovative, friendly team  
-Good transport connection  
  
About Hays:  
  
The area of ​​IT is our core competence, on the basis of which Hays has developed. We are the largest privately organized IT personnel services company in Germany and have the right offer for every career level - regardless of whether you are interested in vacancies in agile SMEs or strong DAX companies. We master the entire IT keyboard from support to software architecture or digitization - thanks to our extensive portfolio, there is something for everyone. In the past decades, we have been able to support countless IT specialists and executives in setting the course for a successful career as part of a life-long partnership. Our consulting team is specialized and is therefore able to respond to your wishes and ideas and to prepare you for job interviews and contract negotiations in the best possible way. Try it out and find out what the market has to offer you - completely free of charge, discreetly and without obligation! We look forward to seeing you. Service technician - IT Hays plc is one of the world's leading personnel service providers for the recruitment of highly qualified specialists. Hays is active in both the private and public sectors and provides specialists for permanent positions, project work and temporary employment. The company employs more than 11,000 people in 33 countries worldwide and generated sales of EUR 6.50 billion in the 2017/2018 financial year. In Germany, Hays places specialists in the areas of IT, engineering, construction & property, life sciences, finance, sales & marketing, legal, retail and healthcare 2023-03-07 16:01:25.250000